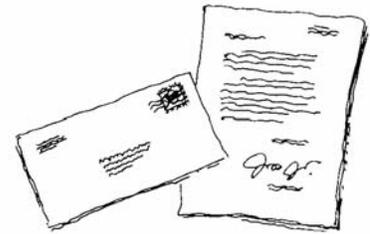


Letters



Thanks to KRWA for facilitating the NRWA Utility Management program. It is a great honor to be the first Kansas manager to receive the certification. I encourage as many as possible to participate in the program. It demonstrates dedication to our profession as water and wastewater managers. Our field is truly a challenging one and, with the many changes over the years, it is certainly never boring.

*Gerald Bennett
General Manager
Miami RWD 2*

The city of Horton would like to express its gratitude to Lonnie Boller (KRWA Tech) for his assistance. Our city is about to begin a project that could have cost us a large amount of

money in extra hours of labor as well as possible damage to water mains. Our water tower will be down for approximately thirty days which would require 24-hour a day monitoring of the pressure in the water lines. Lonnie advised us of another option that would work without the extra shifts being implemented and would also help to prevent the damage to the water lines.

Mr. Boller has always been an excellent resource for us and we value his input. We look forward to working with him and KRWA in the future.

Again, than you Elmer for the assistance that Kansas Rural Water Association provides to small cities such as ours and for the quality of personnel you have available.

Sincerely,

*Tim Lentz, Mayor
Candy Schmitt, City Clerk
City of Horton*

The Kansas Lifeline is a publication

I enjoy reading very much. You guys do a terrific job in making it so informative. The article on Riley was very well done and I wanted to thank you (Greg Metz) for your time and effort you put into writing it.

Sincerely,

*Mark Pool
Salina Supply*

I just wanted to thank you (Charlie) for putting together the notebook that helped me study for my certification test. It was very helpful. Hope you and yours had a Happy and Safe New Years.

*Grace Meno McMillan
Water / Wastewater Operator
City of Chautauqua*



See pages 34-57 for conference information.

Reno RWD 3 would like to thank Jon Steele and KRWA for the help given us with moving a water line from under 3,400 feet of oil road to an easement along property lines. Jon also assisted with changing waterlines coming out of well houses and obtaining water samples before we put the new line into service. Jon has also helped the district on other projects during the year. Thank you to Jon and KRWA.

*Reno RWD 3
Board of Directors and Staff*

Just want you to know how much we appreciate all the assistance KRWA has provided during the past year. A special thank you to Jesse Knight for the hours spent with GPS mapping and a big "Thank You" also to Greg Metz and Greg Duryea for help draining the

water towers. It's great having an organization like KRWA there to help when help is needed.

Thanks again,

*Harold Hunzeker
Manager
Nemaha RWD 1 and City of Bern*

I am writing to you in response to your letter dated 11/1/10. We have already addressed and fixed the majority of our water loss problems in the last year, some with the assistance of KRWA.

The 32.11 percent reported to the State in 2009 was estimated on the high side because we have water meter issues; Shawn Johnson from the Bureau of Water has been monitoring the situation. We have constructed two new above ground meter vaults for the wells that will allow us to monitor actual gallons pumped from each well. Currently we have one meter on one well that is inoperable.

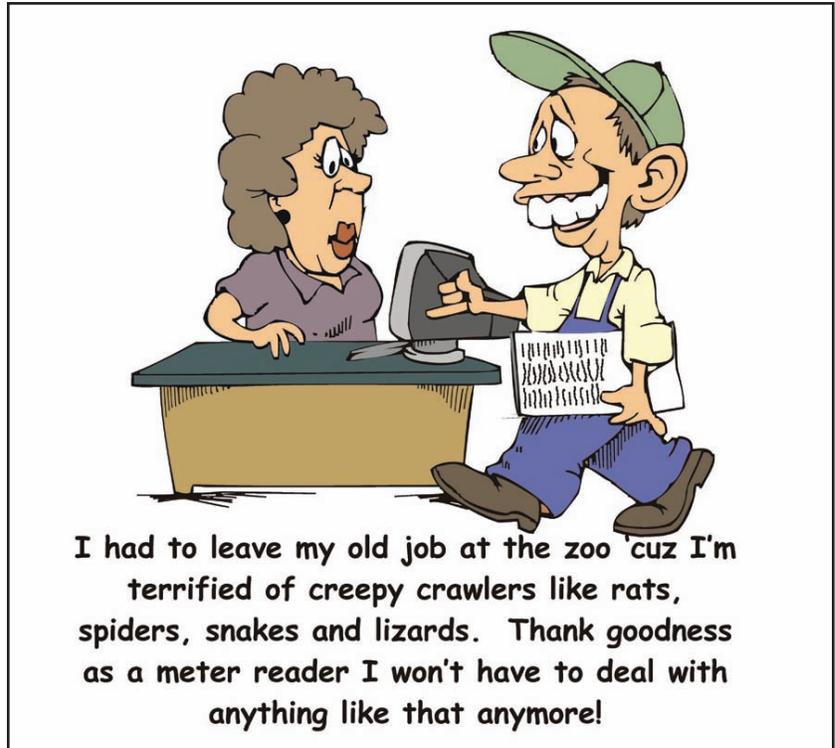
Also, we have replaced over 300 meters, approximately one-third of all meters in the District, that were of high volume. If they reach 700,000 gallons or more of use they are replaced.

Currently we are running in the teens for average monthly water loss and expect to finish in that range, barring any large water line breaks in the next two months.

I want to thank you for your offer of assistance. KRWA has been an asset to our District in the past and I am sure will continue to be such in the future. However, with regards to this issue, it would be a waste of time and funds to pursue. Our District is doing well in many aspects and water loss is among them.

Sincerely,

*Jerry Stewart
District Manager
Jefferson RWD 13*



Graphic by Linda Windler

KRWA Officers & Directors

Sam Atherton, President, PWWSD 4, Cherryvale
Dennis Schwartz, Vice-President, Shawnee Co. RWD 8, Tecumseh
Patricia Shaffer, Secretary, Butler Co. RWD 5, Benton
Darrell Schlabach, Treasurer, Washington Co. RWD 1, Hanover
Sharon Dwyer, Director, Douglas Co. RWD 5, Lawrence
Allan Soetaert, Director, Johnson Co. RWD 7, Gardner

KRWA Staff

Elmer Ronnebaum, General Manager
Greg Duryea, Assistant General Manager
Laurie Strathman, Administrative Assistant
Gary Armentrout, AARA Circuit Rider
Lonnie Boller, Technical Assistant
Rita Clary, AARA Circuit Rider
Eric Davolt, Technical Assistant
Mike Fisher, KAN STEP Tech
Doug Guenther, Technical Assistant
Doug Helmke, Water Rights/Source Water Specialist
Shane Holthaus, KAN STEP Tech
Jim Jackson, Training Coordinator/Technical Assistant
Tony Kimmi, Technical Assistant
Jesse Knight, GPS/GIS Mapping Coordinator
Pete Koenig, GPS/GIS Mapping Tech
Jeff Lamfers, Consultant
Pat McCool, Consultant
Greg Metz, Technical Assistant
Katie Miller, Source Water Protection Specialist
Charlie Schwindamann, Wastewater Tech
Jon Steele, Technical Assistant
Mark Thomas, GPS/GIS Mapping Tech
Delbert "Bert" Zerr, Consultant