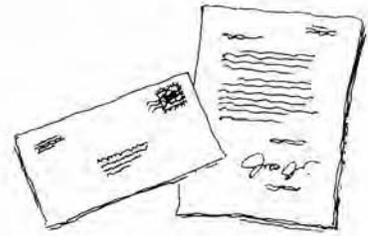


# Letters



**I would like to express my thanks** and appreciation to KRWA and, in particular to Charlie Schwindamann, for your help in repairing the drain gates at our disposal plant. After discovering the problem on Monday, May 23, Charlie was here early Tuesday morning, May 24, and worked with us Tuesday and Wednesday to find and repair the problem.

I appreciate the promptness of KRWA's response to our situation.

*Wes Jantz, City Superintendent  
City of Haviland*

**I would like to thank KRWA for** the Business Manager of the Year Award given at the Annual Conference. Not only was it a surprise but they had contacted my two daughters and their being there was special for me. I work for a great Board and I appreciated that two board members were able to attend the Annual Conference along with our manager and assistant manager.

We started serving members in May of 1994. With this being a new water

district we soon became very acquainted with Elmer and other staff. During the early years while we were all be educated it was not unusual for Elmer to attend some of our public meetings to speak to our members. You could not have a better staff than KRWA has. I will not name names but their expertise is outstanding. All it takes is a phone call and you will have one of them calling you to set up a meeting to help you.

I have been attending the convention for many years and each year I attend I come away with more knowledge. It is like "old home week" to visit with many people I have met over the years and the vendors the water district does business with.

Again I want to thank KRWA for this award.

*Shirley Hoch  
Office Manger  
Morris RWD 1*

**Congratulations on a fantastic** conference, I can only imagine the amount of work it would take to put an event like this together; KRWA staff

are to be commended. The training and expertise of your staff are great assets to Kansas' water and wastewater operators throughout the state. What a terrific service to have! A big "THANK YOU" goes out to KRWA for the Special Recognition Award I received at the conference; it was a great honor and a big surprise. Once again, thanks for all you do!

*John Armstrong, City Administrator  
City of Syracuse*

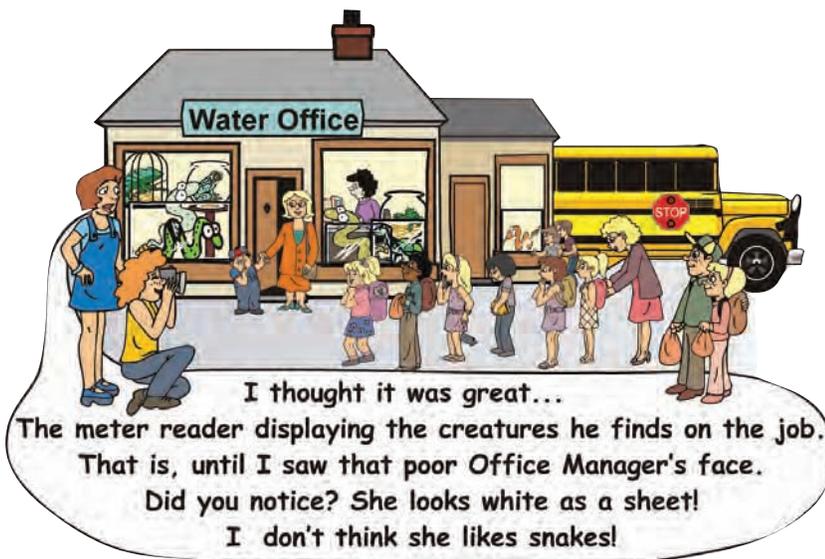
**Thank you for conducting a sludge** profile on our wastewater ponds. We appreciate the assistance and advice that Rural Water provided. Charlie Schwindamann did the test on April 18 and we received the test results and recommendations by the end of April. In February Charlie also assisted Mike in flushing the inlets to the lagoons.

We appreciate all the programs that your organization provides to Kansas communities.

*Roy Tacker, Mayor  
Mike Snavely, Operator  
City of Muscotah*

**I believe that I speak for all of the** core committee in expressing to you and the Kansas Rural Water Association and especially to KRWA techs Shane Holthaus and Mike Fisher, the appreciation that we have for the services that you have provided to us. The success of our project is because of the help that you have given to us. We have discussed several times as a group that the portion of the grant money that goes to KRWA is the best money spent on the administration side. Shane's expertise in construction and concrete helped us immensely. We have a pretty good semi-skilled group of workers but lack the contractors that some

Graphic by Linda Windler

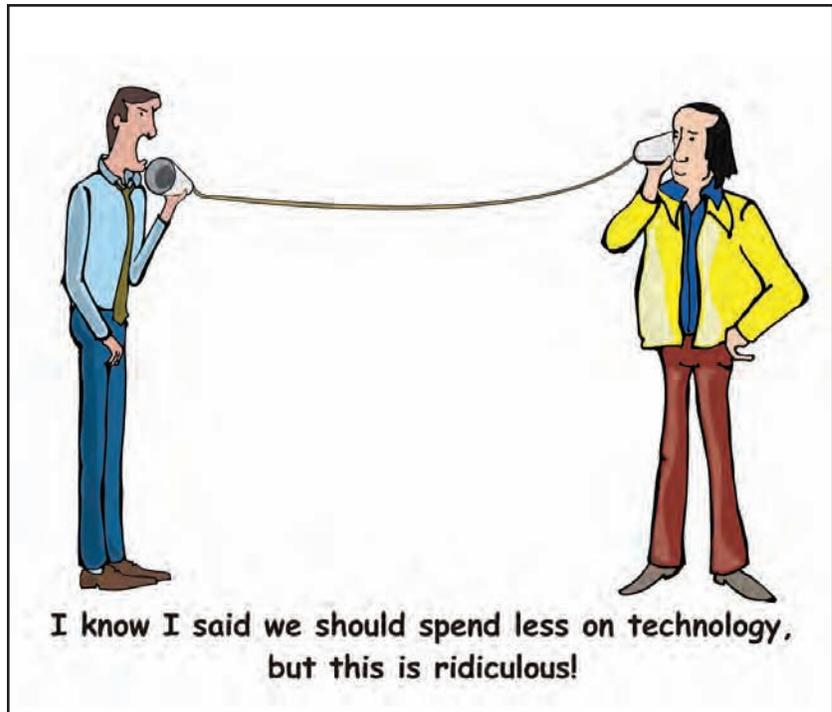


communities have who step forward. Having Shane to help lead us in the right direction when we began the concrete stage of the project ensured our success. The guys enjoyed seeing Shane each time that he came to help us work on the project. They did not enjoy some of the work that we did but they all marveled in the finished product and how well it turned out, especially the concrete. We poured a lot of yards of concrete and some of my crew thought we could get by with a lot less but we went ahead and poured it. They complained the whole time we were getting it ready and pouring it but they all liked the job that Shane did in finishing it with our help. We have the best looking sidewalks and parking in Miltonvale at the building.

I have personally enjoyed working with Shane on this project. His help in guiding me through some of the problems that arose as the project progressed was very appreciated. The Department of Commerce owes a lot of the success of the KAN STEP project to KRWA and Shane.

Thanks for all your help as well to Elmer in posting the pictures on the KRWA Web site. You must not sleep a lot because many of the pictures I sent late at night and you had them posted by early the next morning. I know the workers and people interested in the project enjoyed seeing the progress and seeing themselves on the Web site. I will continue to send pictures to you as we spend the next few weeks finishing the building. The ceramic tile arrived today so we hope to start it next week. We have a little bit of the HVAC work to complete, some plumbing, installing stools, showers, etc to finish. Sealing fire and ambulance bay floors and just general cleanup. It is truly a proud moment for our community and me personally as well as each individual that has helped. Thanks again for all your help.

*Daren Sanders,  
Miltonvale Spark Plug  
Miltonvale Fire Station*



Graphic by Linda Windler

#### **KRWA Officers & Directors**

*Sam Atherton, President, PWWSD 4, Cherryvale*  
*Dennis Schwartz, Vice-President, Shawnee Co. RWD 8, Tecumseh*  
*Patricia Shaffer, Secretary, Butler Co. RWD 5, Benton*  
*Darrell Schlabach, Treasurer, Washington Co. RWD 1, Hanover*  
*Bill Shroyer, Director, City of Sabetha*  
*Sharon Dwyer, Director, Douglas Co. RWD 5, Lawrence*  
*Allan Soetaert, Director, Johnson Co. RWD 7, Gardner*

#### **KRWA Staff**

*Elmer Ronnebaum, General Manager*  
*Greg Duryea, Assistant General Manager*  
*Laurie Strathman, Administrative Assistant*  
*Gary Armentrout, AARA Circuit Rider*  
*Lonnie Boller, Technical Assistant*  
*Rita Clary, AARA Circuit Rider*  
*Eric Davolt, Technical Assistant*  
*Doug Guenther, Technical Assistant*  
*Doug Helmke, Water Rights/Source Water Specialist*  
*Shane Holthaus, KAN STEP Tech*  
*Jim Jackson, Training Coordinator/Technical Assistant*  
*Tony Kimmi, Technical Assistant*  
*Jesse Knight, GPS/GIS Mapping Tech*  
*Jeff Lamfers, Consultant*  
*Pat McCool, Consultant*  
*Greg Metz, Technical Assistant*  
*Katie Miller, Source Water Protection Specialist*  
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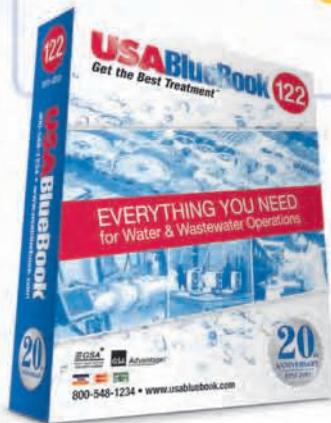
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