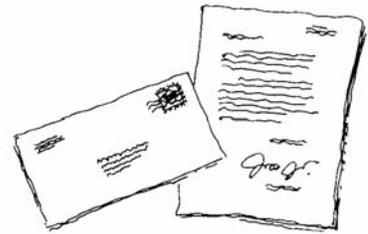


Letters



On behalf of the U.S. Army Corps of Engineers at the Perry Lake Office, I would like to personally thank you (Tony) for your extraordinary efforts with our recent water leak problems at Rock Creek Park. Your knowledge and expertise was invaluable in helping us isolate the water leak and assess the problem. Your additional assistance in helping to install the valve was a tremendous help which added greatly to getting the water leak stopped until we could get a permanent fix to the problem. Your willingness to go “above and beyond” was duly noted by our maintenance staff. Everyone was very impressed with your professionalism and positive attitude. We can’t thank you enough for offering to assist us in this recent problem.

Thanks again. It was a pleasure working alongside you.

*Kenneth Wade
Operations Project Manager
Corps of Engineers, Perry Lake*

I want to compliment one of your employees. Tony Kimmi went to great lengths to help me locate several water leaks in our district. We were able to find them quickly and without much difficulty. His assistance was very much appreciated.

I have always received quality service from the KRWA staff and Tony’s extended help is a prime example of this. Such service builds great working relationships. Thanks again Tony!

*Harold Kelly, Manager
Brown RWD 2*

I want to thank KRWA staff members Lonnie Boller and Tony Kimmi for assisting in locating a water main leak under Highway 73 in Hiawatha late in the evening on August 23. After being dispatched to the area for a possible water line leak, I knew we were in for a long night. I placed a call to Gary Armentrout who quickly made contact with other staff members.

Tony and Lonnie were on site in less than an hour to assist us with their leak detection equipment and even offered to stay to help. After scoping the area with the equipment a site was selected based on the findings. After excavating the area we discovered the break about six feet from the main point of interest. Their skills no doubt saved our water department staff a lot of time and effort, not to mention money. Nobody wants to cut multiple excavations in a highway. Thanks again for your assistance and if our staff can ever be of assistance to KRWA in any way we would be glad to help.

*Rick Koenig, Water Superintendent
City of Hiawatha*

I want to thank Doug Helmke for guiding us through the research and filling out the application to obtain water rights in an attempt to correct our nitrate problems with the city of Hiawatha. Having an expert such as Doug wade through the red tape made the project go through without any problems or delays. Obtaining water rights is no easy task but Doug sure made it look easy. Thanks again Doug!

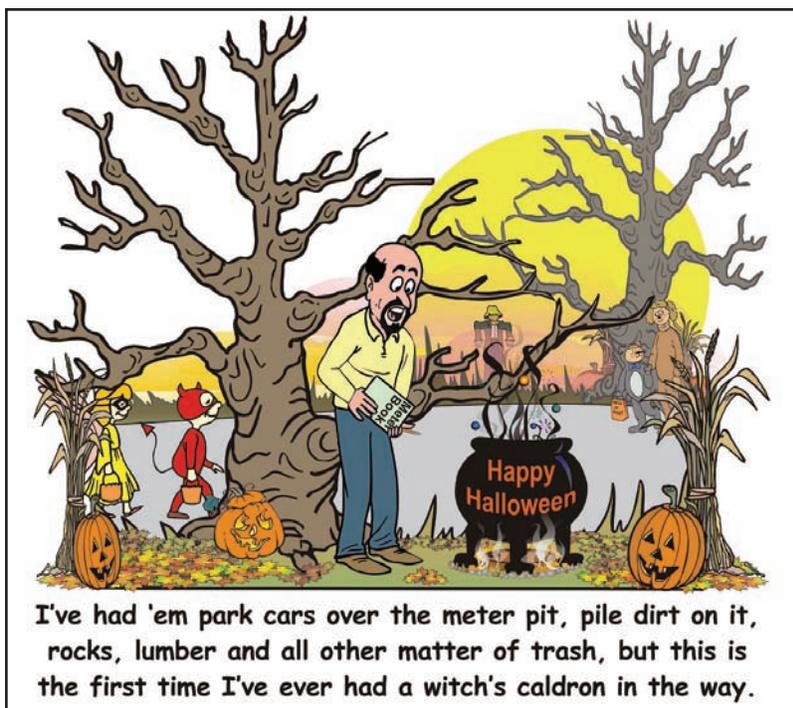
*Dave Grimm, Public Works Director
City of Hiawatha*

Thank you (Gary) for the prompt and expert assistance provided to locate the water leaks on Main Street. The water loss survey allowed us to minimize the damage to the street surface and more effectively use staff time.

This service, along with the other services and information is why we value our membership to the Kansas Rural Water Association.

Thank you again for your support to the city of Osawatomie.

*Bruce Hurt, Foreman,
Water and Sewer Services
City of Osawatomie*



Graphic by Linda Windler

I am writing this letter to let you (Elmer) know how very much we here at Rural Water District #3, Jackson County located in Holton, KS appreciate the loan of the rechlorination station to us for this entire summer. We have this station connected at our Anderson Booster Pump Station located on the east side of Highway 75 and 182nd Road in Jackson County. We absolutely, desperately needed this station to boost our chlorine residuals and provide adequate disinfection of the water for the entire Prairie Band Potawatomi Nation Reservation area. This area has been a problem area for us in the past summers to keep our chlorine residuals maintained in the far reaches of our district waterlines. We would not have known how well this would work for us without the “loan” of this station from KRWA. This was a pilot test project for us to try and now that we know we have had such good results we are building three of these rechlorination station buildings onto some of our other existing Booster Pump Station sites for use again next summer and at any other times of the year when we might need to boost up the chlorine.

The help, time, training, and knowledge of KRWA staff members Lonnie Boller and Tony Kimmi was also extremely valuable in getting this station set up and in learning how to monitor our results. We understand that this station was paid for in part thru funding through KDHE and EPA; we want to let you know that was money very well spent. Many other rural water districts and other cities have requested the use of this rechlorination station so that they too can boost their chlorine residuals in the far areas of their waterlines. I think that KRWA needs more of these stations to be able to loan out around the State of Kansas to other municipalities.

If you should have any questions about how important this station has been to us this summer and in helping to give us direction on what we need to do with chlorine in future years

throughout our district, feel free to call me at my office phone which is 1-785-364-3056. You may also contact me via email at rwdmgr@giantcomin.net. My operators really have depended upon and enjoyed working with Tony Kimmi and Lonnie Boller on this test pilot project. My operators are Doug Sauvage; he can be reached at 851-0088; Jerry Bowser at 851-0167 or Keith Wilson at 364-6431. They would be happy to explain or answer any questions anyone may have about the daily operations of our district and how this rechlorination station factored in. We are a larger water district with 1,804 customers currently, and more than 500 miles of pipeline in the ground. We have water services in five counties: Jackson, Jefferson, Atchison, Brown and Nemaha.

Again, my sincere thanks and gratitude to all of those wonderful, supportive and highly trained and

knowledgeable people at KRWA and KDHE. We could not provide such quality water and high level of customer service without your help. We rely on KRWA for many projects in our district. The staff is very friendly and helpful no matter when we call upon them for assistance or to answer questions. The training that KRWA provides is top notch quality and timely information as it relates to our water industry. They keep up to date on all the new technology. I learn a lot each time I attend a KRWA training session. The training and assistance are provided at little or no cost to us and that helps our bottom line and helps keep our water rates affordable to our customers.

I hope you will share this letter with the Association’s board and staff and KDHE.

*Brenda L. Adkins, General Manager
Rural Water District 3, Jackson County*

KRWA Officers & Directors

Sam Atherton, President, PWWSD 4, Cherryvale
Dennis Schwartz, Vice-President, Shawnee Co. RWD 8, Tecumseh
Patricia Shaffer, Secretary, Butler Co. RWD 5, Benton
Darrell Schlabach, Treasurer, Washington Co. RWD 1, Hanover
Bill Shroyer, Director, City of Sabetha
Sharon Dwyer, Director, Douglas Co. RWD 5, Lawrence
Allan Soetaert, Director, Johnson Co. RWD 7, Gardner

KRWA Staff

Elmer Ronnebaum, General Manager
Greg Duryea, Assistant General Manager
Laurie Strathman, Administrative Assistant
Gary Armentrout, Technical Assistant
Lonnie Boller, Technical Assistant
Rita Clary, Technical Assistant
Eric Davolt, Technical Assistant
Doug Guenther, Technical Assistant
Doug Helmke, Water Rights/Source Water Specialist
Shane Holthaus, KAN STEP Tech
Jim Jackson, Training Coordinator/Technical Assistant
Tony Kimmi, Technical Assistant
Pete Koenig, GPS/GIS Mapping Coordinator
Jeff Lamfers, Consultant
Pat McCool, Consultant
Greg Metz, Technical Assistant
Katie Miller, Source Water Protection Specialist
Charlie Schwindamann, Wastewater Tech
Jon Steele, Technical Assistant
Mark Thomas, GPS/GIS Mapping Tech
Delbert “Bert” Zerr, Consultant