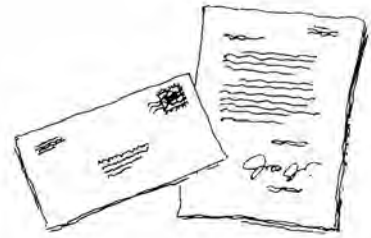


Letters



It is with the deepest gratitude that I send this note of thanks. I am truly humbled by the award, Friend of Rural Water, by KRWA. My gratitude extends far beyond that however because I/we appreciate the long partnership between Rural Development and KRWA, which you have helped to nurture.

The annual meeting was a great balance of learning and entertainment – a testament to your organization.

*Patty Clark, State Director
USDA Rural Development*

Dwight and I will retire in May or sooner if replacements are hired earlier. Dwight began working for Barber RWD 1 in 1968. This adds up to 44 years. We appreciate the cooperation of the various boards and RWD members, also KRWA's help and for making training available.

I began the RWD's bookkeeping in 1993. The members are our friends and we will miss that association. We are glad to have been a part of the RWD's operation and being able to serve our community in this way.

Thank you.

*Dwight and Dorothy Reed
Barber RWD 1*

Thank you for honoring me at your 45th Annual Conference as City Clerk of the Year.

The Kansas Rural Water Association is an organization I have come to rely on for your dedicated leadership and training. Your staff has been a vital source to my growth as a city clerk.

I will do my best to uphold and promote the standards this award represents.

Thank you again,

*Kathy Barkley, City Clerk
City of Conway Springs*

You all did a great job this year at the 2012 KRWA Conference. This has been my third year in a row and I always walk away with lots of information to take back to my district and make it better. My board is always looking to me to keep them up with the times and I always find areas to improve on and upgrade to. I loved every aspect of the conference. I truly enjoy coming every year, because you always cater to everyone by keeping them informed and up to date on changing trends in water services.

I am a bookkeeper for RWD 12 Montgomery County; I always get a lot out of the Tuesday class. Please don't

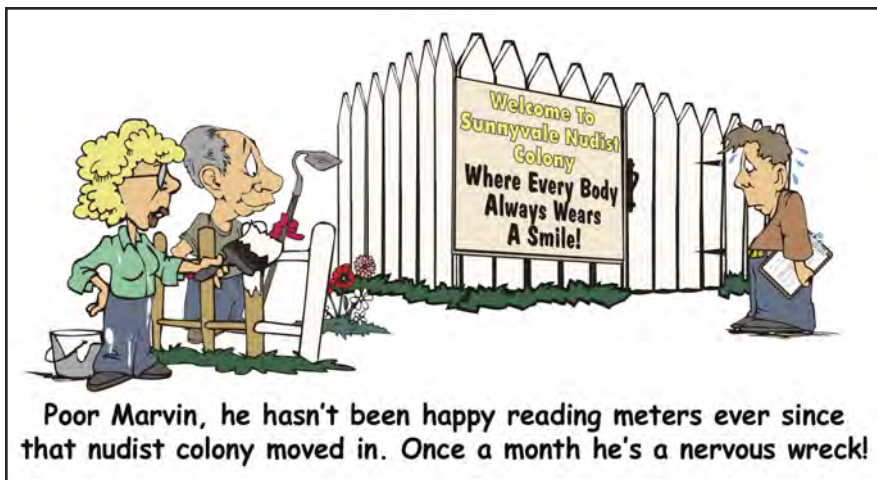
drop this from your list of classes. I know it is very difficult for you all to come up with ideas of what to have in the classes. I feel the class discussions among all districts is the most beneficial part. This year when there were representatives from a lot of areas was great because we were able to ask questions and get feedback on what does or doesn't work in our areas. There are even options I didn't know existed.

There are a few areas I would like to see information on. One of those is KPERS. I was going to attend the class on Wednesday for KPERS, but was unable to due to another class I needed more. If there could be a booth in the exhibit hall with KPERS, they could help those districts that are not affiliated with them. They could answer questions for those of us that are affiliated. Help us navigate the Web site if we have any questions or problems.

The second thing I would like to see is either a class on Quickbooks or any other bookkeeping software that other districts are using or ask them to set up a booth for those of us who may have questions or might be thinking about using it as our accounting software. I know there may not be anyone out there for Quickbooks like you have for Jayhawk or Thoroughbred. I have problems knowing how to set up journal entries when I have something new. I have turned to our accountants for help. Thankfully they are well versed in Quickbooks and can help me.

Thank you again for another great conference year. Hats off to all your staff. You never disappoint me.

*Penny Lumbley, Bookkeeper
RWD 12, Montgomery County*



Graphic by Linda Windler

Please forgive my delay in simply saying thank you for a wonderful experience at your conference. I have been on the road since the conference and am just now back in the saddle at work.

What can I say about the conference and level of detail in how everything was handled? With a conference larger than National, a carnival, as well as more training opportunities than could be imagined, one kept expecting something to go wrong. It simply never did and that is a credit to you and your staff for the level of detail in your planning. Please express my sincere appreciation to your staff and your Board of Directors for the hospitality shown me at the conference. Everything was done for me and everyone there, including your membership, could not have been kinder.

Thanks again for a wonderful experience at Wichita.

*Charles A. Hilton
Executive Vice-President, NRWA
Breezy Hill Water and Sewer Company*

I want to send a tardy, but well deserved thank you to Gary Armentrout for the help he gave us last fall. He spent several days over a two to three week period helping us monitor chlorine residuals in the tower and in our 100-plus miles of line. Also, during that time he located a leak in a line that was bored beneath a highway overpass. This leak had existed for quite awhile but had gone undetected. Thanks to his observation and experience he noticed the telltale signs and confirmed the leak.

Gary has helped the staff and board in many capacities over the years by answering questions and attending Board meetings at our request. It is not uncommon to hear a board member say "Well, lets wait and ask Gary what he thinks about that".

Thanks again Gary.

*Corky Gammon, Bookkeeper
Miami RWD 4*

This year at the annual KRWA conference I was named Bookkeeper of the Year. I am very humbled and appreciative to be considered for such an honor. In particular this award touches me because it comes from Elmer and the KRWA staff. Through the last several years, these fine people have listened to my concerns, answered my questions and shared my frustrations. Their constant encouragement has enabled me to advance new ideas and procedures which have improved our rural water district.

I would also like to share some things I think this award truly reflects. Alone I could never have achieved this. Without unwavering support from our

plant operators, Charlie Overbaugh and Lee Barnhart, I could never do my job well. We have become a successful team! Without the trust and confidence of our Board of Directors to let the Districts' employees do their jobs well, this could not happen. My name may be on the plaque, but this is a team accomplishment!

I am thankful for having the opportunity to learn. I am especially thankful for the opportunity to ride my horse to work!!! How many of you can say that? I look forward to the coming year and where it takes us all.

Thank you again for the privilege of being your Bookkeeper of the Year.

*Carol Retzer, Bookkeeper
Osage RWD 3*

KRWA Officers & Directors

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Patricia Shaffer, Secretary, Butler Co. RWD 5, Benton
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Laurie Strathman, Administrative Assistant
Gary Armentrout, Technical Assistant
Lonnie Boller, Technical Assistant
Rita Clary, Technical Assistant
Eric Davolt, Technical Assistant
Doug Guenther, Technical Assistant
Doug Helmke, Water Rights/Source Water Specialist
Shane Holthaus, KAN STEP Tech
Tony Kimmi, Technical Assistant
Pete Koenig, GPS/GIS Mapping Coordinator
Jeff Lamfers, Consultant
Pat McCool, Consultant
Greg Metz, Technical Assistant
Charlie Schwindamann, Wastewater Tech
Jon Steele, Technical Assistant
Mark Thomas, GPS/GIS Mapping Tech
Delbert "Bert" Zerr, Consultant

I would like to thank Tony Kimmi for his assistance on the water main break in Carbondale on January 26, 2012. We knew we had a leak for a year or so before we had another KRWA staff member out and we were told at that time we had no leak. Wondering where the water on the road was coming from and the amount of water in the ditch during the very dry months prompted me to contact Tony. When Tony arrived he was very thorough and marked a spot to dig. We called for emergency locates and started digging with no luck; this was on a Thursday. We decided to wait until the following Monday to dig again. We found the leak on the 6-inch main at a 90-degree fitting. Tony was down in the mud with the city employees and helped repair the line.

Thank you Tony and KRWA for all the help.

*Kevin Richardson, Supervisor
City of Carbondale*

Thank you again for the wonderful time at the KRWA Conference. It was a pleasure to speak with a group that had such energy and enthusiasm! Their passion for what they do and the service they provide for their organization and community was obvious. It was truly a delight to speak with people afterward and now, days later read their encouraging emails. Elmer, I truly appreciate your genuine and down to earth spirit. To be completely honest with you, you crack me up! I love your sense of humor. It was a joy just to hang out with you!

*Thomas Dismukes
StoriesThatTell.com*

I just wanted to thank you personally for bringing in Thomas Dismukes to speak and to teach a class. I thought he was wonderful and got a lot out of his class and speech. It was by far my favorite part of the classes! Thanks again!

*Christi Miles, Assistant Clerk/Treasurer
City of Scranton*

At the Kansas Rural Water Association conference in March, the city of Riley was recognized for having the most improved system. This award was the result of the water project completed in 2010 that replaced water lines from the 1920's, the addition of variable frequency drives to our wells, new meters and software and other upgrades. Since the completion of the project, our water loss has gone from around 30 percent to six percent.

The city received this award because of the hard work and diligence of those involved in the project and upgrades. Thank you for your part in making it all successful.

*Alan Brown, Public Works Director
City of Riley*

This letter is to thank you and your staff for the outstanding hospitality extended to Gwen and myself during the recent annual conference. The attention to detail is still the reason this is the premier conference, that I am sure other states can only dream about having. From a presenter's view and a participant to many of the events, you can be assured this conference is fun to be at.

I look forward to presenting the seminars in June. I appreciate the opportunity to return to Kansas and be of service to the Association and its many members.

*Ron Grage (retired)
Chlorinators Incorporated*

The city of Inman would like to thank KRWA and especially Jon Steele, for all the help you provide. Jon has been available to us anytime we need assistance.

Recently we had two recreation meters that showed particularly high usage. He came and tested the meters and found that one was registering very high. This helped put us closer to compliance concerning water rights issues.

Jon also tested the flow meters for all three of our wells. All three are still registering accurately.

Again, thanks for your help.

*Bill Maurer, City Superintendent
City of Inman*

Kansas PRIDE, Inc. wishes to thank KRWA for the donation of \$1500 on 2/5/2012. With your corporate donation, we would like to keep you updated with an electronic copy of the Kansas PRIDE Newsletter. This donation greatly helps our organization to provide support and recognition for Kansas communities.

For your records Kansas PRIDE, Inc. is a non-profit, tax exempt organization under section 501 (c)3 of the Internal Revenue Service Code. Kansas PRIDE, Inc. did not provide any goods or services in exchange for this charitable gift.

We sincerely appreciate your donation.

*Larissa Long, Chairperson
Kansas PRIDE, Inc.*

Mark your calendars now

March 26-28, 2013!

46th Annual Conference & Exhibition

Century II Convention Center,

Wichita, KS