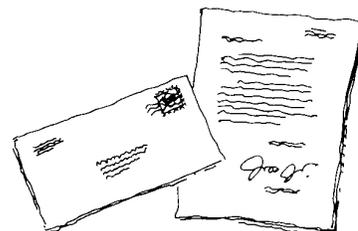


Letters



The City of Sedgwick would like to extend a heartfelt thank you to KRWA staff member Jon Steele for the time spent last November and December assisting our maintenance department in locating water valves in our community.

Being able to add this information to our maps and knowing which valves are functional and which need to be replaced will greatly assist our maintenance staff. I know that Eric now feels more confident in being able to better isolate portions of our system when doing repairs.

We truly appreciate the time you spent personally as well as all of the assistance and services KRWA offers to small communities such as ours. The benefits are invaluable.

Thank you again.

*Jaci Reimer
City Administrator
City of Sedgwick*

The city of Solomon would like to thank KRWA for their efforts in being an advocate for ending the mandatory mailing requirements for the Consumer Confidence Report (CCR) reports.

We appreciate that water systems can now provide the CCR report to their customers via email, place on a web site or have KRWA host it, rather than mailing it annually to our customers.

We would like to acknowledge the EPA for granting this change in regulation. This has saved the city, for example: paper, mailing expense and staff time.

*Steven R. Britt
Mayor
City of Solomon*

The City of Wilson would like to thank KRWA and particularly staff member Doug Guenther for helping us out on February 11, 2013 when we had

a chlorine release at one of our well houses. Doug handled the situation very professionally, getting the chlorine bottle out of the well house and getting a Hazmat Team here with an "A" Kit to contain it.

We are very happy to be able to have this service we can rely on through KRWA. Thanks again.

*Wes Buhler, City Superintendent
Ted Soukup, Assistant City Superintendent
City of Wilson*

Just wanted to drop you a note to let you know how much we appreciate your hard work promoting the end to the mailing requirements of the Consumer Confidence Reports. You are taking it a step further by offering to host our report on KRWA's Web site.

We can only speak for ourselves, but I'm sure we speak for others in that the efforts of the EPA on this issue have positively impacted small rural water districts financially.

The cost to our small district of 252 patrons is approximately \$300 a year to have our report prepared, copied and mailed to each patron. We have researched the development of our own Web site, but have found it not to be cost effective. Offering KRWA's Web site is a benefit to our small district.

We really appreciate all you, the National Rural Water Association and the EPA do, and continue to do for the rural water districts of Kansas.

Thank you again,

*Board of Directors
Wayne Landwehr, Chairman
Montgomery RWD 12*

On behalf of the city of Neodesha, I greatly appreciate that we will now be allowed to provide the annual Consumer Confidence Report (CCR)

An advertisement for Wilson & Company Engineers & Architects. The background is a grayscale image of a water treatment facility with large circular tanks and pipes. The text is arranged in a structured layout. On the left, three phrases are stacked vertically: 'BUILDING RELATIONSHIPS', 'BRIDGING COMMUNITIES', and 'DEVELOPING SUSTAINABLE SOLUTIONS'. In the center, the company name 'WILSON & COMPANY' is written in a large, bold, sans-serif font, with 'ENGINEERS & ARCHITECTS' in a smaller font below it. A horizontal line separates this from a list of services: 'Water Treatment & Distribution', 'Wastewater Treatment & Collection', 'Reuse Systems', 'Asset Management', 'Modeling', and 'Stormwater Drainage'. Another horizontal line is below the services. At the bottom, contact information is provided: '1700 East Iron Ave.', 'Salina, KS 67401', 'phone: 785-827-0433', 'fax: 785-827-5949', and 'www.wilsonco.com'.

via electronic means. This is not only a very efficient way of providing the information to the consumers but will offer a great cost savings to our water utility. On postage alone it is a savings of approximately \$700. In addition there is the cost of printing, supplies, and labor to prepare the report for mailing.

We are extremely confident the public will have easy access to the data within the report regarding the water they consume.

This effort still fulfills the need to provide public awareness, but allows the city of Neodesha to do so in a very efficient manner.

*Allen Dinkel
City Administrator
City of Neodesha*

I attended the QuickBooks training in Topeka on April 25, and wanted to say thank you for providing this opportunity. It was a good introduction to QuickBooks. I have long wanted to begin using Quick Books but could not seem to get started with it on my own. I think the session will be enough to at least get started. Hope to attend one of the Advanced Sessions later.

You all do a wonderful job and I always tell rural water board members and city council members that the dues we send your way are the best value we get for our dues BY FAR!!!

*Judy Kobetich
Clay RWD 2
Longford City Clerk*

Thank you for the announcement of training upcoming. I attended yesterday's (May 25) QuickBooks training and it was VERY beneficial to my needs! The interaction with the trainer, and participants helps us all having similar issues. It was great and I do look forward to the one in May for Excel and I am glad that I registered early.

Thank you again,

*Susan Warriner
Jefferson RWD 2*

Thank you again for the QuickBooks class. I took it to pick up on aspects of QuickBooks I didn't already know. I did just that. This class was unique to rural water districts and city clerks in that everyone in there could relate to aspects of setting up and working with QuickBooks geared to our specific need. I have been to other QuickBooks classes that were so vast in their specific teaching that I didn't learn anything relevant to what I needed. I walked away with more information than I went there with.

I have been working with QuickBooks for a little over three years now, but when I started this job back then I was as green as a granny smith apple. I didn't have any training and no one to call upon for help. Wish I had this back then. I am so glad I have it now. I greatly appreciated the way the instructor outlined in each chapter the highlights of what we were going to cover and she went over each area quickly, but informatively. One of the things I took away from the class was

the chapter where we learned about merging of customers and vendors. This is something I need to do, but wasn't sure how to do it. I would really like to see if the instructor would offer herself up to those of us in the rural water district fields an option to call her if we are having a problem with something and not sure how to find it or solve it. I know we are asking for something for nothing, but I thought it would be worth asking about. I look forward to the advanced class.

Thanks again,

*Penny Lumbley
Bookkeeper
Montgomery RWD 12*

I would like to thank Kansas Rural Water Association for recognizing me as the Operator of the Year. Receiving this award is truly an honor. Thanks again.

*Charles Frakes
Water/Wastewater Operator
City of Winchester*

**KRWA
Officers &
Directors**

- Dennis Schwartz, President, Shawnee RWD 8, Tecumseh*
- Sam Atherton, Vice-President, Public Wholesale 4, Cherryvale*
- Bill Shroyer, Secretary, City of Sabetha*
- Allan Soetaert, Treasurer, Johnson Co. RWD 7, Gardner*
- Paul Froelich, Director, City of Enterprise*
- Sharon Dwyer, Director, Douglas Co. RWD 5, Lawrence*
- Patricia Shaffer, Director, Butler Co. RWD 5, Benton*

**KRWA
Staff**

- Elmer Ronnebaum, General Manager*
- Greg Duryea, Assistant General Manager*
- Laurie Strathman, Administrative Assistant*
- Lonnie Boller, Technical Assistant*
- Rita Clary, Technical Assistant*
- Doug Guenther, Technical Assistant*
- Doug Helmke, Water Rights/Source Water Specialist*
- Tony Kimmi, Technical Assistant*
- Pete Koenig, GPS/GIS Mapping Coordinator*
- Jeff Lamfers, Consultant*
- Pat McCool, Consultant*
- Greg Metz, Technical Assistant*
- Charlie Schwindamann, Wastewater Tech*
- Jon Steele, Technical Assistant*
- Mark Thomas, GPS/GIS Mapping Tech*
- Delbert "Bert" Zerr, Consultant*

On behalf of the city of Clifton, I would like to thank you for the time, effort and success that was accomplished in regard to the filing and publishing of the CCR online. It goes without saying that this is a significant savings in time and money, both of which are so crucial to small municipalities. A big Thank You to the EPA for funding the regulation change is absolutely in order as well.

On a more personal note, I truly appreciate the assistance that KRWA is able to give our fair small city (and me) in constructing and hosting our CCR on your Web site. So very many things to deal with in this single employee office that it is nice to know that I can call on and utilize KRWA's expertise and efficiency in the area of reporting and making available this important information. I will let you do well what you do well so that I can continue to try and do what I do better!!

It is a great move to have these reports available in a consolidated, logical area. Again, thank you for all your hard work.

*Rhonda Meyerhoff
City Clerk
City of Clifton*

Thank you KRWA for getting the CC Reports changed to an online site.

Roughly it saves our district the following expenses: postage \$200; printing of \$146. and labor \$170. Just one less problem to worry about every year.

Thanks again.

*Marion Page
Bookkeeper for RWD 2
Neosho-Allen Counties, KS*

We appreciate all the hard work of all of those that had a hand in getting it to where we will no longer have to mail the CCR out; this will save our little town around \$400.

Again, Thank You!

*Tammy Wyland
City Clerk
City of Mulberry*

The King Midas Band would like to thank you (Elmer) and KRWA for hiring our band to perform at your convention.

We had a great time entertaining your guests . . . and boy "What a Party!"

*Mike Hill
King Midas and the Mufflers*

I want to thank KRWA for having me as a keynote for your conference. I wish you continued success in the future and always remember laughter matters.

Kent Rader

The City of Norcatour is very appreciative of the fact that we don't have to mail the Consumer Confidence Report to all of our customers. That saves us money that can be used elsewhere. Thank you for helping make the change.

*Deb Marshall
City Clerk
City of Norcatour*

I would like to take this time to say

"Thanks" for all the hard work and dedication that KRWA employees Doug Helmke and Mark Thomas have done in helping me on two different projects.

The first project is our municipal water conservation plan. I really don't know what I would have done without Doug's help with this project. Mark also has been and is still currently helping me and the district through an ongoing task of mapping our district and marking lines and valve locations. These projects would not have been possible without the great knowledge and wiliness to help our district.

Thank you guys and also for all the KRWA employees for their thoughtfulness and encouragement.

*Freddy Pitts
Manager, Franklin Co. RWD 4*

I would like to thank you, Elmer, for all your effort, time and conversations regarding the recent issue with RWD #3. It sounds like the matter has been resolved. I also hear

that you played a very instrumental part in that role. Everyone is very much appreciative of your assistance. It is comforting to know there are good people out there who are willing to go the extra mile and do what's right on behalf of others. I would also like to say that your staff is extremely helpful and a pleasure to talk to. They are also greatly appreciated.

Thank you again for everything.

*Geo Sterling Eisele
Co-Owner, Midwest Real Estate
Board Member, Montgomery RWD 12*

The City of Waterville thanks

KRWA for work promoting the end of mailing requirements of the Consumer Confidence Reports.

We appreciate the EPA granting this change in the regulation and allowing us to provide the CCR to our customers through e-mail and a direct URL link to our Web site. Our savings will be approximately \$300 yearly, which may not sound like much, but over time the savings add up substantially.

The City of Waterville would also like to thank Kansas Rural Water Association for providing an affordable solution to have our own Web site. Two years ago we created our Web site through your web services at a low cost and we continue to build it into a useful tool for our customers. Jen Sharp made the undertaking easy and has always been helpful when needed!

*Nori Blackburn
City Clerk
City of Waterville*

The City of Herndon does

appreciate the new opportunity to have our CCR posted on a Web site, instead of hand delivering or mailing it to our consumers. It will save in money and stress.

On behalf of the City of Herndon and the Governing Body of Herndon, thank you!

*Deanna Williams
City Clerk
City of Herndon*