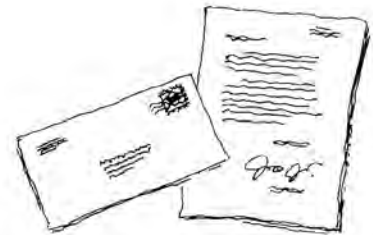


Letters



Reno County RWD 3 wishes to thank Jon Steele for taking the time to help us find the packing and his help in repacking some of the old valves that would have been really hard to replace in the places there are at in our pump house. Jon located a main line for us and got a tap on another one, so we didn't have to shut down the water service for some customers. When we were doing some work on our backup diesel motor, Jon made a fuel line to go in our tank. He has helped with many other projects in the past for our District. We appreciate the time he has given us.

Thanks again to Jon and KRWA for all the help.

*Rick Jensen
Maintenance Person, Reno County RWD 3*

I wanted to extend my appreciation for the services that KRWA provides in the wastewater division. A special thank

you to Charlie Schwindamann in providing training along with Jeff Lamfers in Burlington, Kansas on August 21, 2014. Additionally, this is in appreciation for assisting me at the Westphalia Sewer District lagoons in clearing out our intake lines. All experience and helpfulness helped me a great deal.

Again, thank you for the service and training you have provided and I will turn to your organization in the future.

*Thomas R. Young
City of Westphalia
Weida Sewer District of Anderson County*

This letter is to say thank you to Charlie Schwindamann.

The city of Westmoreland was recently having problems with the turtle guard on its main lagoon outlet pipe plugging up and restricting flow out of the lagoon. After several attempts to flush the pipe out, I emailed Charlie on

Friday for his assistance or advice on how to correct the problem. On the following Monday morning he showed up with his boat and together with some engineering we were able to remove the turtle guard and return the lagoon to its normal flow.

A very big thank you to Charlie and KRWA for the assistance given.

*Robert Krohn
Utilities/Maintenance Superintendent
City of Westmoreland*

Just a note to let you know how much I appreciate your help, Elmer. Thank you again for everything you do for Lane and all the other towns and water districts in Kansas. YOU are a great asset to us!

*Kathy Brakeville
City of Lane*

Thanks for hosting this training event (water and wastewater analysis by Hach); "it was informative, well-thought out and the presentation of educational material was pertinent to our collective water professions. I would definitely recommend this training to others.

Again, thank you for sponsoring this event; I look forward to upcoming training. I definitely like local trainings like this.

*Verna Potts, Environmental Technician
Prairie Band Potawatomi Nation*

We appreciate the efforts of the service water tech Lonnie Boller and the service he has provided to the city of Horton. His assistance in fixing the chlorine system at the water treatment facility in a quick and efficient manner has enabled us to continue our day-to-day operations. He also assisted in helping us fix an ongoing water pressure issue on West 14th Street that would

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have taken our current staff days to figure out. With Lonnie's expertise and equipment we were able to get the issue resolved efficiently.

Last but not least, one of the biggest issues was finding a small leak by our Catholic Church. This leak was causing mold and water issues and we were running out of options in trying to locate the leak. A lot of the effort was on his own time, but he was able to get the issue rectified and saved the church mold and excessive water damage.

A big thanks goes out to KRWA and staff for their dedication.

*Tim Lentz
Mayor, City of Horton*

The city of Onaga would like to take this opportunity to thank you and your staff member Douglas Helmke, for the expertise in helping us complete the requirements for the city water rights.

We are fortunate to have such knowledgeable people at our disposal to assist with these vital documents.

*Pam Unruh
City Clerk, City of Onaga*

I want to take this opportunity to thank Kansas Rural Water Association for the help that has been given to the water and wastewater systems that I am operator for. These are the cities of Natoma and Paradise and Osborne RWD 2.

Jeff Lamfers has helped the community of Natoma with the wastewater permits; he helped us develop an irrigation plan. We reviewed the effluent data and made corrections concerning the permits. We had a unique issue because with the irrigation plan, we need to cross a creek. We may also be able to irrigate to other nearby farmland.

Another concern at Natoma is the decline of the water level in wells. Doug Guenther has discussed cleaning of the wells to try to improve water flow into the wells. Doug has also been available to test meters and to help in many other ways.

This summer, the water district (Osborne RWD 2) had no chlorine residuals. We can only get 25 gallons per minute from the supplier, Ellsworth RWD 1 (Post Rock). That water has to travel a long ways to get to where Osborne RWD 2 connects to the RWD. KRWA staff members Doug Guenther, Delbert Zerr, Lonnie Boller and Tony Kimmi worked with the staff from the Post Rock district to set up a rechlorination system. Doing that helped improve the water quality and it also eliminated the need to flush water that we really couldn't afford to waste.

This is just a note to let the KRWA board and staff and anyone else know that small systems like I work for, and that I personally appreciate the help that is available from KRWA. I don't know what most smaller towns and RWDs would do without that being available to them.

*Roy Hockett
Operator for Natoma, Paradise
Osborne RWD 2*

Bourbon Cons. RWD 2 would like to thank KRWA and Pat McCool for the assistance provided to our district. I have

heard of several water systems in Kansas having problems with maintaining a combined chlorine residual in their distribution systems. Our system also has been having this problem.

We serve water to other public water suppliers and understand the need to be able to provide them with an adequate combined residual. Pat assisted the district at one of our pump stations that delivers water to a small town. Our rechlorination system was installed to come on when the pumps were operated to fill the small town's storage tank. We were able to determine that when the district's storage tower was full, water to the town was flowing by gravity and not being rechlorinated. We have changed the SCADA system that will now only fill the towns storage tower if the pumps are operating, therefore the rechlorination system will be operating.

Bourbon Cons. RWD 2 very much appreciates the assistance provided by KRWA and Pat for this issue. As always, KRWA has always been very helpful whenever we have had questions or needed assistance.

*Rick McDaniel, Manager
Bourbon Cons. RWD 2*

**KRWA
Officers &
Directors**

*Sharon Dwyer, President, Douglas Co. RWD 5, Lawrence
Allan Soetaert, Vice-President, Johnson Co. RWD 7, Gardner
Bill Shroyer, Secretary, City of Sabetha
Paul Froelich, Treasurer, City of Enterprise
Sam Atherton, Vice-President, Public Wholesale 4, Cherryvale
Carl Chalfant, Director, City of Washington
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Greg Duryea, Assistant General Manager
Laurie Strathman, Administrative Assistant
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Doug Helmke, Water Rights/Source Water Specialist
Tony Kimmi, Technical Assistant
Pete Koenig, GPS/GIS Mapping Coordinator
Jeff Lamfers, Consultant
Pat McCool, Consultant
Greg Metz, Technical Assistant
Charlie Schwindammann, Wastewater Tech
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Mark Thomas, GPS/GIS Mapping Tech
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Delbert "Bert" Zerr, Consultant*