

Letters



I want to take this opportunity to thank KRWA and particularly Pat McCool for extensive assistance with chlorine dosage issues related to pre-chlorination of raw water in a sand filter in August. With Pat's assistance the problem was corrected. He even found a dosing pump from another RWD that saved us 50 percent on the cost.

*Dan Hoobler, District Manager
Pottawatomie RWD 4*

I am writing this letter to say how thankful the State of Kansas is to have an organization like Kansas Rural Water Association around to assist small municipalities like ours. It is a pleasure to work around these guys with the expertise they possess.

We asked Lonnie Boller to come down and assist us with our chlorinating system at our water treatment plant. We looked it over and decided to purchase a new Regal system. This system replaces our old

manifold system we had, and we no longer could get parts for. The new system will switch over our empty bottles with new ones. Lonnie and Tony assisted us in building a new manifold system as well. This was all done at a minimal cost to the city of Osage City.

For the cost and knowledge that we gained out of this experience, we are truly thankful for your organization and guys like Lonnie and Tony.

Thank you.

*Joey Lamond, Director of Utilities
City of Osage City*

The city of Dearing would like to thank KRWA for sending your consultant Pat McCool to help us with our recent water problems.

Pat came down to check out our system to tell us if we were doing everything properly because we weren't able to bring up our chlorine readings. We purchase our water from

the city of Coffeyville and they were having a problem getting chlorine through their system. Pat discussed putting in an ammonia injector and this is something we are seriously looking into as well.

The State had us take samples for THMs and HAAs on a specified date, which we did. Unfortunately we were not told that this test shouldn't be taken when a burnout is being done, and we failed this test. All the cities and districts that took their samples on that date failed. Pat went to KDHE and explained the situation and got them to agree to allow us to retest prior to September 30. By failing this test we would be put in quarterly testing and a non-compliance letter would have to be sent to all our water customers. This would be a financial burden we did not plan for, as well as upsetting all our water customers over something we really should not have happened.

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We certainly appreciate Pat McCool's assistance and knowledge in helping us work on this problem. Each time we have required the services of Kansas Rural Water, it has been so beneficial to our small city. So a big thanks to all of you.

*Patricia Smith, City Clerk
City of Dearing*

I would like to take this opportunity to do something I should have done a long time ago. I've been a certified water and wastewater operator since 1989. I've been employed by five cities in my 26 years of being certified.

I've attended many KRWA training sessions covering a lot of areas to help keep up the certification hours required and to help with the new regulations. The Circuit Riders have been very helpful to me over the years. Jon Steele has helped with many problems related to water. Charlie Schwindamann has completed smoke test of sewer systems in three of the cities I have worked for and helped me with lagoon problems. Both of these guys are hands-on and very dedicated to helping solve problems.

I've always had a great time at the KRWA conference when I attend. The staff go out of their way to make it as good as they can. I recommend cities to join KRWA.

A big thank you to the staff of KRWA for all your help, past, present and future.

Keep up the good work.

*Kirby Humphrey, Operator
City of Cunningham*

I would like to take a moment to recognize and thank everyone at Kansas Rural Water Association for having a sewer lagoon school in Stockton. It allowed the city of have all of its wastewater operators at the school at one time. I can only give you praise to your organization. You have helped us keep expenses to a minimum by hosting classes not only in Stockton but throughout western Kansas. I also

want to thank you for the different services that you offer us through Doug, Charlie and the rest of the staff. You have always been there when we needed advice to troubleshooting a problem with our chlorine system.

Charlie brought out his smoke machine to do some testing near the school. The school had been experiencing sewer odors for several years and the problem only got worse. It only took a few minutes with the smoke to identify numerous problems in the school from dry floor drains to broken fittings in the steam tunnels of the school. Those problems were identified and fixed and I cannot even begin to tell you how happy it made the patrons of USD 271.

I hope in the future that you continue providing opportunities and all of the expert advice to give us.

*Jon Voss, Water/Wastewater Superintendent
City of Stockton*

I would like to take this opportunity to thank KRWA and Lonnie Boller for assistance with a recent pipe tap. I needed to tap a cast iron water pipe on my sand filter but was not able to empty water from the line nor did I have the proper tapping equipment. I asked Lonnie if he would be able to do this type of tap. Lonnie stopped at the plant a couple of Fridays ago and made the tap.

Thanks again for your invaluable assistance.

*Dan Hoobler, District Manager
Pottawatomie RWD 4*

We really appreciate the help that Jon Steele has provided with our recent water problems. It has been an immense help to have his expertise. Thank you for all the help you provide throughout the year.

*Bill Maurer
City of Inman*

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