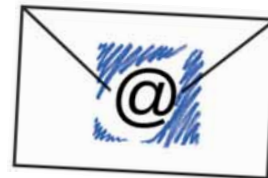


Letters



I'm writing on behalf of Shawnee County Consolidated Rural Water District #1 to thank the Kansas Rural Water Association (KRWA), and staff member, Stewart Kasper, for the recent technical assistance that we received. In December 2020, I contacted KRWA to request assistance with conducting a Risk and Resilience Assessment (RRA) and an Emergency Response Plan (ERP) as required by the 2018 American Water Infrastructure Act.

On December 5, Stewart arrived at my office; he explained the RRA and ERP requirements and the deadlines for certification. Stewart introduced me to the Vulnerability Self - Assessment Tool (VSAT) on the EPA website. We ran through a few scenarios for the district and I got the feel for the program. I was able to complete our RRA with Stewart's assistance; he then helped me with the certification process to send to EPA.

On a personal note, as I have decided to retire in a few months, I would like to express my gratitude to you and the entire KRWA staff for the

years of assistance and services you provided. KRWA has always been and always will be a valuable asset.

*Mike Dawson, Manager
Shawnee County Consolidated
Rural Water District No. 1*

On behalf of the Board of Directors and staff for Brown Country Rural Water District No. 2, and Public Wholesale Water Supply District No. 27, please accept our sincere gratitude for KRWA and Lonnie Boller who reached out and offered a hand when our water operator was in an accident. You will never know how much we appreciated your willingness to help out and assist under these circumstances.

We are very grateful to all the services that KRWA provides. Thanks again for all you and your team do for the people in the water industry.

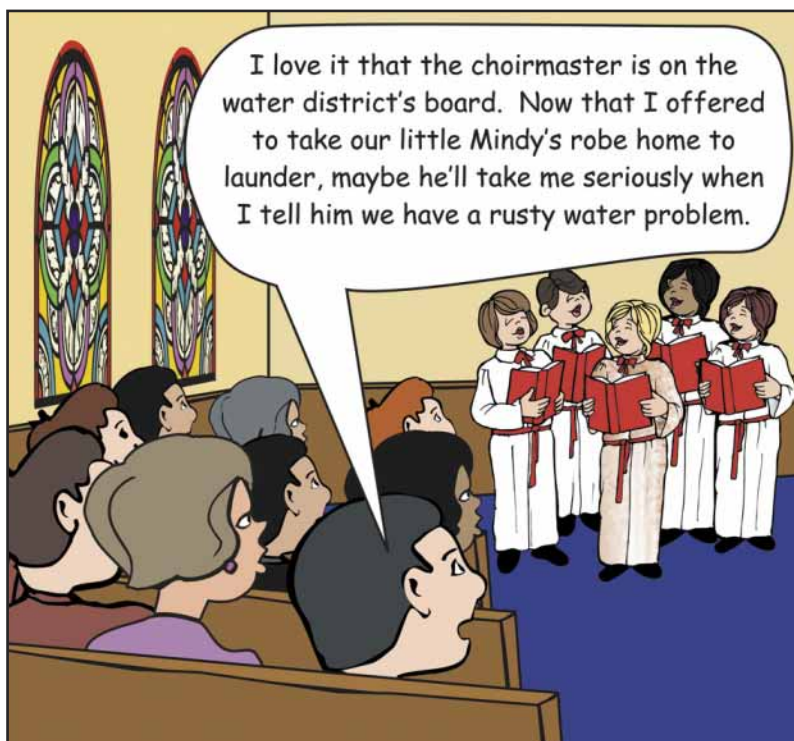
Sincerely,

*Teresa Olson, Brown RWD 2 Bookkeeper
David Overdick, Brown RWD 2 Chairman
Paul Rush, PWWSO 27 Chairman*

The Greenleaf Housing Authority and I would like to express our appreciation and gratitude for the assistance of your staff member Greg Metz. We were losing water at an alarming rate which continued to escalate each month and could not locate where our issue originated. We tried everything to locate the problem, still our water usage continued to climb. Our facility was built in 1976 and the map of water lines were not available. We work closely with the city of Greenleaf and Jerry Baker, Maintenance Operator suggested having Greg come help us. Greg came to our rescue and found the problem immediately. We have now been able to repair the problem and our water usage returned to normal. Greg was so helpful, nice and polite. Greg is a definite asset to your organization. We sincerely appreciate your cooperation and prompt response.

Thank you.

*Judy Long
Greenleaf Housing Authority*



Cartoon by Linda Windler.

The city of LeRoy would like to thank you and Mr. Schwindamann for helping us clean out our sewer lagoon pipes that have been partially plugged for eight years or more. Charlie came down May 11, 2021, and showed me how to clean out our pipes from cell to cell. In 24 hours we had a definite improvement of our #1 cell draining almost eight to ten inches! Charlie also has us set up to do a sludge measurement (in the near future) which will let us know if we need to have it removed to improve our sewer reporting numbers. Once again, the city of LeRoy greatly appreciates the knowledge and experience that you guys have and the willingness in helping out as well!

*Aaron Copeland
City of LeRoy Superintendent*

A belated but sincere thank you to Daryn Martin, Stewart Kasper and Jason Solomon who helped the city of Barnard last fall with the Consent Order from KDHE and resolved the issues. We really couldn't have done it without you!

Thank you,

*Barb Rathbun, David Abell
Randy Pickering, Nancy Houghton
Ken Srna, Janet Dowlin, Bob Keach
Clerk, Mayor and Council Members
City of Barnard*

Pottawatomie County RWD No. 4 would like to thank you all for your help over the past couple of years. We had customers losing water in the east part of our district and found a valve that supplies a town was open too far. Lonnie and Tony came out and assisted with locating and fixing the issue. Bert and Pat are also working with Ned Marks to come up with a solution for our iron problem in Well No. 2. Mark has updated our maps within the last six months and helped us update our computers with the new mapping system.

We are extremely grateful for everyone at KRWA and look forward to a strong working relationship in the future.

*Board Members: Tim Roggenkamp,
Roger Anderson, Malcolm Smith
Kevin Kerwin, Dana Grauerholz
District Manager Keith Murphy
Office Manager Andrea Jackson*



Recent Session at Tonganoxie Focuses on Water and Wastewater Utility Operation and Management

This photo shows KRWA Technical Assistant Monica Wurtz as she takes notes while discussing water system regulations and compliance with the Safe Drinking Water Act with Andy Petesch, Operator/Manager at Jefferson RWD 3, during a training session held on May 26, at Deer Creek Estate north of Tonganoxie.

Topics included:

- Your Wastewater Permit presented by Charlie Schwindamann, KRWA Wastewater Tech
- An Overview of Kansas Minimum Design Standards for Water Systems Disinfection by Monca Wurtz, KRWA Technical Assistant
- Turning Your Utility and Operating Costs into a Funding Stream for Plant Upgrades by Jeff Flathman, President of Energy Solutions Professionals

The afternoon was spent conducting a self- assessment of a typical local water or wastewater utility. The attendance total was 47, representing 27 different water or wastewater utilities.

KRWA conducts scores of training sessions annually. Always check to register or verify the sessions being made available by KRWA.



KRWA Officers & Directors

Bill Shroyer, President, City of Sabetha
Mike Fulkerson, Vice-President, Leavenworth Cons. RWD 1, Basehor
Scott Robertson, Secretary, City of Hesston
Paul Froelich, Treasurer, City of Enterprise
Carl Chalfant, Director, City of Washington
Patricia Shaffer, Director, Butler Co. RWD 5, Benton
Allan Soetaert, Director, Johnson Co. RWD 7, Gardner
Bill Shroyer, Director, National Rural Water Association
Mays & Associates, LLC, Legislative Liaison

KRWA Staff

Elmer Ronnebaum, General Manager
Ken Kopp, Assistant General Manager; Water Rights/Source Water Specialist
Laurie Strathman, Administrative Assistant
Bret Beye, Technical Assistant
Lonnie Boller, Technical Assistant
Doug Guenther, Technical Assistant
Doug Helmke, Water Rights/Source Water Specialist
Stewart Kasper, Technical Assistant / Trainer
Tony Kimmi, Technical Assistant
Jeff Lamfers, Consultant
Daryn Martin, Technical Assistant
Pat McCool, Consultant
Greg Metz, Technical Assistant
Linda Osterhaus, Office Assistant
Charlie Schwindamann, Wastewater Tech
Jason Soloman, Wastewater Tech
Jon Steele, Technical Assistant
Mark Thomas, GPS/GIS Mapping Coordinator
Monica Wurtz, Technical Assistant
Delbert "Bert" Zerr, Consultant