

Letters



On June 17, 2008, we requested assistance from KRWA to help solve a problem with our wastewater ponds. You promptly responded with equipment and know how, and soon had the problem solved. Because of your assistance, Florence was able to stay in compliance with the provisions of our wastewater discharge permit. In addition, we were able to avoid the considerable expense of having this done privately.

We want to officially thank you Charlie and KRWA, for the assistance you provided to quickly solve this problem. Having KRWA available for technical support, on site assistance by experts, and training, mean a lot to us. Keep up the good work.

*Gregory Winn, Mayor
City of Florence*

Kansas PRIDE Inc. wishes to thank you for your donation of \$1,500 on August 20, 2008. Your corporate donation entitles you to an electronic copy of the Kansas PRIDE Newsletter, and a full page ad in our Annual Review. This donation greatly helps our organization support and recognition for Kansas communities.

For your records Kansas PRIDE Inc. is a non-profit, tax exempt organization under section 501 (c) 3 of the Internal Revenue Service Code. Kansas PRIDE Inc. did not provide any goods or services in exchange for this charitable gift. Most gifts given to the contribution-supported organization are considered

charitable. Please consult your tax adviser regarding the procedures for claiming charitable donations.

We sincerely appreciate your donation.

*Doug Wareham, Chairperson
Kansas PRIDE Inc.*

The Rice County Conservation District would like to Thank You (Doug Helmke) for giving your presentation on the Groundwater Flow Model again this year. We really appreciate all your help.

*Rice County Conservation
District*

I have used the services of KRWA in the past for leak locating, disinfecting and flushing a well, but the response we received from you on June 12, the day after a tornado devastated a large portion of the city, was unexpected but greatly appreciated.

With the entire city out of power and being told a generator to power up one of the wells was on the way, my main concern was trying to get power back on to the areas unaffected by the tornado.

I was quite surprised when Jim Jackson contacted me and said KRWA would take care of the water system. What a job they did. Jim, along with Lonnie Boller, Doug Guenther, Bert Zerr and Jon Steele (I hope I didn't forget anyone) were instrumental in getting the generator connected, chlorinator going and with the help of our meter reader, turned off water to the houses that were destroyed, locating water meters and fire hydrants and marking them so hopefully they wouldn't be damaged by the

heavy equipment. Because the water had dropped to 0 psi, KDHE required a boil water order. Doug hand delivered the samples the following day to speed up the process.

Jim returned several times in the next few weeks to see how things were going. One time he returned with distilled water for our wastewater lab because we couldn't find any.

It's good to know that professional people like KRWA are there to help in times of a disaster as ours.

*James Murrison
Public Works Director
City of Chapman*

Just wanted to take minute to thank you (Dan Knupp) for the well articulated article on our mediation process.

Gary Flory certainly set the tone and helped guide our group through at times, what was a difficult task.

Obviously, I hope our agreement proves to benefit the entire area for generations to come, but may also be a guide to help other communities to arrive at workable solutions for future water service and growth.

Again, thanks for your overview of our process.

*Michael Hamilton
Mediation Group Member
Former Paola Councilmember*

We, as residents of Corbin, want to thank you Elmer and your staff for their great help and assistance in this horrendous water situation. Since the end of July 2008 when we received the letter from the State of Kansas

(KDHE), our community has been in an upset. I want to thank you and your staff for their quick, attentive, and very much appreciated response to this problem. Without the help from Kansas Rural Water Association we would have been at a total loss to get our new water district formed and our financial problems resolved.

*Carl and Alice Stiles
Corbin, Kansas*

Just wanted to say a BIG THANK YOU for all your help (KRWA). We finally had another mgr/operator out there yesterday and two guys this time – we have a meter in by 3:30 p.m. and are supposed to have water available this morning. **HAPPY FOURTH OF JULY TO YOU!**

We can finally move in and close on this place!

*Barb Lahmn
Customer
Sumner RWD 5*

I finally am spending a day back in Enterprise as things begin to transition to mostly debris removal in Chapman. I just wanted to thank you Elmer and the staff for their response to Chapman. I can report that the marking of the meter pits and hydrants paid off. We found only one meter lid chipped by heavy equipment so far. It is remarkable the amount of debris removed to date. The first day of mixed debris removal totaled 1,800 cubic yards, and then it drastically increased Monday to 5,706 cubic yards each day. At this rate the town will be cleaned up in a couple of weeks. There was one incident when the City of Chapman hit a gas line trying to kill a tap but other than that no major problems.

There have been many lessons learned here as well as many lessons that were learned

in Greensburg applied here. There have been many benefit tee shirts made for the community but I want to make one that says “Who needs FEMA?” FEMA announced Monday that there was not enough damage to meet the individual assistance cut off, which in the long run is better for the people since they would only have received \$28,200 in aid. With the SBA they can get up to \$200,000 in low or no interest loans. The kick in the pants here is the flood plain that 90 percent of the homes that were damaged are in and the requirements of the National Flood Plain Insurance has in place.

Having been through all the training on NIMS and extended Incident Command it has been easy to keep up with all the paper trail to get our reimbursement for all the Public Assistance.

I want to especially thank Jim Jackson as he was KRWA’s lead here on the ground, It was good knowing Jim in advance and it made it easy to work with him.

*Paul Froelich
City Manager
City of Enterprise*

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When a city or rural water district needs products or services,

SHOP ASSOCIATES FIRST!

Associate Members support the Kansas Rural Water Association.

For a current directory, with contact, e-mail addresses and Web site information for Associate Members, check out www.krwa.net, then under “membership.”

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